Md. Ziaul Kader

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EDUCATION

AMERICAN INTERNATIONAL UNIVERSITY BANGLADESH
MBA- Master of Business Administration
Major in Operations & Supply Chain management
CGPA: 3.63 out of 4.00

AMERICAN INTERNATIONAL UNIVERSITY BANGLADESH
BBA- Bachelor of Business Administration
Major in Operations management
CGPA: 3.85 out of 4.00

AWARDS

MAGNA CUM LAUDE
American International University Bangladesh
2015

CERTIFICATIONS

LEAN SIX-SIGMA BLACK BELT
Independent Global Certification |
Reg No: IGC18K72429V7

FUNDAMENTALS OF DIGITAL MARKETING
Google Digital Garage
learndigital.withgoogle.com/digitalgarage |
Certificate ID: 254 36C YCP

SKILLS

SIX SIGMA TOOLS
DMAIC, Kaizen, Poka-yoke, FMEA, Pareto Chart, Regression Analysis, Value Stream Mapping, The 5S System, The 5 Whys, VOC, QFD, Gantt charts, Root Cause Analysis

SOFTWARE & DIGITAL TOOLS
Advanced Microsoft Office Suite, SPSS, Minitab 18, CRM, ERP, Tally, Online Payment Gateway ,Google Analytics, YouTube Analytics, SEO, Facebook Marketing, Linkedin Analytics

LANGUAGE
ENGLISH -written and verbal communication
BANGLA -Fluent in written and conversational
HINDI   - verbal communication

WORK EXPERIENCE

SNOONU (snoonu.com)   March 2020 - present| Doha, QA
LOGISTICS & OPERATIONS MANAGER

   Identify resolve large and complex logistics and operational problems. Convert data sets into visually compelling presentations to showcase findings to internal partners and senior management. Liaise closely with internal partners, secure commitments and resources to proactively drive and successfully close projects. Work with scaled support partners to identify user trends, identify bugs in review tools, and work with cross- functional partners such as engineering or product teams to resolve issues

TRUCK LAGBE LIMITED (trucklagbe.com)   Oct 2019-Feb 2020| Dhaka, BD
TERRITORY SPECIALIST (SME TEAM LEAD)

   Leading a team of Key Account Managers and coaching them. Liaising with upper management to ensure demand and supply equal. Analyze current marketplace and feeding back important market and competitive information. Work with marketing team to deliver improvements in brand engagement scores across different business perspective.

MB HOSIERY LIMITED (mbhosierybd.com)   Aug 2017-Sept 2019| Dhaka, BD
MANAGER (OPERATIONS & BUSINESS DEVELOPMENT)

   Plan and execute the product flow to ensure Wholesales market is in possession of optimal inventory at highest availability. Collaborate to maintain better SKU level forecasting. Lead Sales & Operations (S&OP) meeting, collaborate with suppliers on demand/supply planning to improve factory operations, capability and performance as it relates to replenishment.

FOODPANDA (foodpanda.com.bd)   Nov 2016-Aug 2017 | Dhaka, BD
CITY MANAGER (OPERATIONS & LOGISTICS)

   Apply new and existing processes to allow the business to precisely operate and grow, analyze the improve profitability. Do data analysis of driver, restaurant, and customer metrics to properly allocate capacity. Monitor incentive programs, and ensure high-quality experiences on the system. Evaluate the economic and strategic costs and benefits of organization to new zone, develop and execute expansion plans Decide which assignments the team should prioritize, and set a dateline to reach those goals.

WALLETMIX LIMITED (walletmix.com)   Apr 2015-Sep 2016 | Dhaka, BD
SENIOR EXECUTIVE (ONLINE PAYMENT GATEWAY & E-COMMERCE BUSINESS)

   Train Team Regarding Product and Service Knowledge. Research new technologies and identify alternative methods of efficiency. Identify opportunities to increase efficiency in Service operations by way of analyzing and benchmarking across different stores