NAFISASAMADCHOWDHURY
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ABOUTME:-

I am a tech zealous individual looking for exciting opportunities to work as a key player in a challenging & creative environment of IT sector in your company where I can not only utilize my technical skills and business exposure but also gather knowledge , acquire experience , develop my own prospects and give back to the society.

ACADEMICDEGREEQUALIFICATION:-

Degree	Year	Board	Result	Group	NameOf Institute
SecondarySchoolCertificate (SSC),Science	2010	Dhaka	5.00	Science	SouthPointSchool&College
HigherSchoolCertificate (HSC),Science	2012	Dhaka	4.70	Science	SouthPointSchool&College
BScinComputerScienceOf Engineering(CSE)	2012-2016	Dhaka	3.34(Scale4.00)	Engineering	American International UniversityBangladesh (AIUB)

COMPUTERSKILLS:-

Programming Language : C,C++ 　　　　　　**Scripting Language :** HTML,CSS,PHP.

Operating System   : Windows 98,XP,7, 8,10 　　**Interested Area :**
- ➢ Software Quality Assurance(SQA)
- ➢ Computer Network & Security
- ➢ Business Analyst
- ➢ Business Development

PersonalSkills   :
- ➢ Highly motivated and eager to learn new things.
- ➢ Strong motivational and leadership skills.
- ➢ Ability to produce best result in pressure situation.
- ➢ Quick Learner
- ➢ Ability to work individually as well as in group

Certified   :   **CiscoCertifiedNetworkAssociation(CCNA)**
#CSCO13157155

EXPERIENCES:-

1. **Software Quality Assurance (SQA) (April ,2017- Present)**

   Bongo Stellar Digital Ltd
   Company Location: Baridhara J Block
   Department: Tech Team

   Responsibilities:

   - Reviewing quality specification and technical design documents to provide timely and meaningful feedback
   - Creating detailed, comprehensive and well structured test plans and test cases.
   - Estimating, prioritizing, planning and coordinating quality testing activities
   - Identify, record, document thoroughly and track bugs issuing them in GIT
   - Weekly meeting with the developers and clients for project requirement discussion
   - Identify, record, document thoroughly and track bugs
   - Perform thorough regression testing when bugs are resolved
   - Liaise with internal teams (e.g. developers and product managers) to identify system requirements
   - Stay up-to-date with new testing tools and test strategies
   - Experience working in an Agile/Scrum development process
   - Experience in writing clear, concise and comprehensive test plans and test cases
   - Weekly meeting with the developers and clients for project requirement discussion

2. **Internship (September 26th –December 26th ,2016)**

   GRAMEENPHONE LTD
   Company Location: GP-HOUSE
   Department: TCM, Service Operation
   Supervisor: A.N. Mahmudun Nabi, Lead Manager

   Responsibilities:

   - End to end Network Complaint Handling
   - Voice and data complaints acknowledgement and correlation
   - First touch complaints resolution and escalation to line organization or vendors
   - Maintain SLA and Aging target of network complaints
   - Complaints data analysis and taking pro active initiatives to reduction no. of complaints
   - Competence development of first line engineers to resolve complaints at edge

EXTRA-CURRICULAM ACTIVITIES & REFERENCES:-

- Volunteering on **CS Fest 2013**
- Volunteering on **PC Link IT Tech Game Launching named "PROJECTANIRBAAN"on2014**
- Working on a Non Profit Organization as a place of PR(Public Relation)name**"MOVENCARE"since2013.**
- Certified as an audience & Volunteer of **TED x AIUB**

Dip Nandi *Head of Undergraduate Program* *American International University-Bangladesh* *Email ID: dip.nandi@aiub.edu* *Phone: +88 02 8816173-4*	**Nishath Quamrul** Senior Executive Center of Expertise, People and Organization GRAMEENPHONE Ltd Email ID: nishath.quamrul@grameenphone.com Phone: +88 01711085266	**A.N. MAHMUDUN NABI** Lead Manager TCM, Service Operation Technology GRAMEENPHONE Ltd Email ID : mahmudun@grameenphone.com Phone: +8801711507621