

Kazi Ismile Hossion

Section-12, Block-D, Road-11, House-14,
Mirpur Dhaka-1216.

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PERSONAL SUMMARY

I am a trustworthy, energetic, responsible and industrious person. Have a creative mind and always up for new challenges.

I have good listening and communication skills. Good team worker and I am capable to take instruction from all level and build up working environment with all colleagues. I am methodical and always plan ahead to make sure I can manage my time well

CAREER SUMMARY

Role Title: System Engineer-Operations & Maintenance, NOC-(Network Operation Center)

Company Name: Mother Telecommunication (<https://mothertelbd.com>)

Data Center: UCEP Cheyne Tower, 1st floor, 25 Segun Bagicha, Dhaka-1000

Duration: 27th May 2018 - Present.

Outline

Perform daily rooster duty under Nokia Siemens Network environment for maintenance & monitoring of ICX network infrastructures & transmission network. (Tejas-MUX & Optical Connectivity).

Key Responsibilities

- Network fault monitoring and escalation.
- Closely monitor live alarms, signaling link status, card status, and transceiver status for different types of core and transmission nodes.
- Routing modification as per instruction.
- Attend all phone calls right at the moment and response of email within short time.
- Communicate with connected PLMN (mobile), International Gateway (IGW), Internet Protocol Telephony Service Provider (IPTSP) operators, Nationwide Telecommunication Transmission Network (NTIN), Internet Service Provider (ISP) and equipment vendors through email and verbally.
- Periodic visual inspection of Switch Room for temperature and Humidity.
- Raise trouble tickets to vendors and follow up accordingly.
- Prepare daily reports (Utilization, Minutes, Traffic KPI etc.) and send to management with findings.
- Perform roster duty on basis 24/7.

EDUCATION AND QUALIFICATION

Serial	Degree	Institution	University/Board	Result	Year
01.	B.Sc. in Electrical & Electronic Engineering	American International University-Bangladesh(AIUB)	American International University-Bangladesh(AIUB)	CGPA-3.57 Scale-4.00	2018
02.	H.S.C Group-Science	Government Science College	Dhaka	GPA-4.40 Scale-5.00	2013
03.	S.S.C Group-Science	Monipur High School and College	Dhaka	GPA-5.00 Scale-5.00	2011

KEY SKILLS AND COMPETENCIES

- Strong People Management Skill and ability to work under pressure, advanced analytical and logical problem-solving skill.
- Quick and firm learner with can do approach.
- Can work at nights, weekends and public holidays.

PROFESSIONAL COURSE RELATED TO NETWORKING

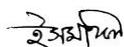
- Course Name: CCNA-Switching, Routing, and Wireless Essentials v7.0 (SRWE) **-[On going]**
Organization: United International University (UIU), Start time- 10th Dec,2019

TECHNICAL SKILLS

- Good command in Microsoft Office.
- Engineering Software- MATLAB, Pspice, Proteus 8.6, RET Screen.
- AutoCAD (2D), ETAP, Sound knowledge in Solid Works.

REFERENCES

Md. Asif Islam Rana
Chief Technical Officer (CTO),
Mother Telecommunication.
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Road # 17, Block # C, Banani, Dhaka-1213



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