

Md. Rakibul Hasan
House-49, Shantinagar
4th Floor, Dhaka-1217
Phone: 01718797230
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Career Objective

Being a sincere and punctual individual, I want to utilize my interpersonal skills, creativity and learning experience to develop a successful career as well as to contribute to the future development of the organization.

Academic Records

- **Masters of Business Administration (MBA)**
Major in "Human Resource Management"
CGPA of 3.25 out of 4.00 scales
Spring 2010 – Fall 2011
American International University – Bangladesh (AIUB)
- **Bachelor of Business Administration (BBA)**
Major in "Human Resource Management"
CGPA of 3.11 out of 4.00 scales
Spring 2006 – Fall 2009
American International University – Bangladesh (AIUB)
- **Higher Secondary Certificate (HSC)**
Group: Commerce
GPA of 3.90 out of 5.00
Completion Year: 2005
Tejgaon College, Dhaka
- **Secondary School Certificate (SSC)**
Group: Commerce
GPA of 3.44 out of 5.00
Completion Year: 2003
Amtali A.K Pilot High School, Barguna

Experience

- Position: Sr. Executive – Service Delivery Desk (SDD)
Service Department
BDCOM ONLINE LTD.
Duration: 4th May'14 to Present
- Position: Executive – Regional Sales
Commercial Division
Grameenphone Ltd
Duration: 22nd September'13 to 6th March'14
- Position: Support Associate, Customer Retention & Loyalty
Department: Customer Service
Augere Wireless Broadband Bangladesh Limited (QUBEE)

Duration: 7th November'10 to 16th August'12

Related Course Work

- Selection & Staffing, Training & Development, Wages & Salary Administration, Performance Appraisal Management, Conflict Management, Industrial Relation Management.

Academic Project Work

- Role of intellectual capital in cyber café business in Dhaka City.
- Training and Development - a study on The Premier Bank.

Computer skills

- Operating System : Windows XP; Windows Vista, Windows 7, 8, 10
- Office Application : Microsoft Word, Excel, PowerPoint (2007,2010)
- Internet Ability : Browsing, Email & Other Operations

Communication skills

- Fluent in Bangle & English both verbal and written
- Capable of dealing with all types of business correspondence
- Proficient in multimedia presentation
- Ability to work in a group under the guidance of others.

Personal Information

Father's Name	Mr. Md. Moslem Ali
Mother's Name	Rehena Begum
Date of Birth	April 18, 1987
Nationality	Bangladeshi
Blood Group	O+(ve)

Reference

Md. Mahabubul Alam Deputy Director Anti Corruption Commission 1 Shegunbagicha, Dhaka-1000 Mobile: +8801720017505 Tel: +02-9342258 E-mail: mahabubulacc@gmail.com	Nadim Shahriar Manager Regional Sales, Distribution and Retail Sales Grameenphone Ltd. L.L Tower, 119, Sador Road, Barisal Mobile: +8801711507377 E-mail: n_shahriar@grameenphone.com
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