



Curriculum Vita
OF
Golam Mortuza Zishan

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Hewlett Packard
Enterprise

**Accredited
Technical Professional**

Career Summary

A self-motivated professional, having experience and skills of Enterprise level Hewlett-Packard Hardware/Software, specially HP Servers/Storage's/Backup Solutions, Products implementations and support to key Enterprise level clients. My objective is to involve myself in a challenging environment to explore my knowledge of engineering, experience, personality, technical proficiency and eligibility to become an advance level professional in Enterprise products and Virtualization technologies.

Experience

(1)

System Engineer
(HP Enterprise System Integration - Server & Storage)
(1st March, 2015- Continuing)
Smart Technologies (BD) Ltd

Duties/Responsibilities:

- 1) Providing Support for the HP Proliant UX & HP Blade, Rack Mount and Tower Servers (Installation and Configuration, Troubleshooting, System Management)
- 2) Ensuring the DC to DR data replication and Creating or modify the storage LUNs as per requirement.
- 3) Configure Windows Active Directory (Domain Controller), DHCP, DNS, Windows Failover Cluster, Windows Load Balancing.
- 4) Problem / Monitoring file systems and systems logs, system paging, System Errors, Fixing the Operating System bug.
- 5) Planning and sizing the storage solution according to the customer needs.
- 6) Designing and Implementing Backup System (HP data protector, Tap Drive and library)
- 7) Configuring & Troubleshooting of Storage Area Network (SAN) & LAN Switch.
- 8) Host (Linux and windows) to Storage zoning through SAN switch.
- 9) Perform with Vendor regarding any problem & also maintain the AMC related issue.
- 10) Planning, Scheduling and implementing System firmware, Patches and software up-gradation chain management.

Professional Certification

HPE

1. HP ATP - Server Solutions V2
2. APS - Networking [2010]
3. HP ProLiant Blade System Installation & Start-up (2013) Solution Qualification
4. HP ProLiant ML/DL/SL Installation & Start-up (2013) Solution Qualification
5. HP Storage Works MSA P2000 Hardware Installation & Startup Solution Qualification
6. HPE Modular Storage Arrays (MSA) Service and Solution Qualification
7. HPE Networking Service Qualification
8. HPE Product Certified - One View [2016]
9. HPE Product Certified - Synergy Solutions [2016]
10. HPE ProLiant Blade/ML/DL/SL/and Apollo Service and Solution Qualification
11. HP Storage Solution Foundation.
12. Designing HP Backup Solutions.
13. HPE Store Easy ProLiant-Based NAS Service and Solution Qualification
14. HPE Store Ever MSL Tape Libraries and 1/8 Autoloader Service and Solution Qualification
15. HPE Store Fabric Service and Solution Qualification
16. HPE StoreOnce 6500 Service and Support Qualification

CISCO:

1. Cisco Certified Networking Associate (CCNA).

Other Professional Training

1. HP Industry Standard Server Support
2. HP ProLiant DL300 Series Server Family Technical Training
3. HP Tech Symposium 2015
4. Industry Standard Architecture and Technology
5. Implementing Aruba WLAN (IAW)
6. HP 3PAR StoreServ Management Console 2.2
7. HP MSA 2040 and 1040 Controllers – Virtualization
8. CCNA Security
9. Enterprise Network Security with FortiGate Next-Generation Firewall (NGFW)

Project wise Responsibilities

- (I) Project Name: **PreTUPS Implementation.**
Project Of: **Banglalink**

Rolls:

- 1) Sites (DC and DR) survey and sketch LAN and SAN diagram with Microsoft VISIO
- 2) Implementation of HP proliant Rack servers.
- 3) Configure fabric and zoning in Brocade SAN switch for DR Scenario.
- 4) Configure windows Active directory, FTP, DNS and DHCP.
- 5) Planning and implementing HP backup solution with HP data protector backup software and HP StoreEver Tape Library (MSL 2024).
- 6) Server peripherals/component to be installed in servers, OS hardening, Updating latest firmware, BIOS and Latest kernel update of RHEL 6.6 64-bit.
- 7) LAN Interface redundancy (Bonding Active-Passive) configuration.
- 8) Configuration of ILO, NTP and Yum. Hardware Configuration of LTO with the Backup server.
- 9) Syslog- NG configuration, SNMP integration and RHEL Cluster configuration in Monitoring & Logging Servers.
- 10) Storage configuration and Creation of LUN and mapping with the DB Servers, Backup Server and Monitor & Logging server.

- (II) Project Name: **Post Call Notification and Balance Check Notification (PCN-BCN)**
Project Of: **Grameen Phone**

Rolls:

- 1) Enterprise Solution for both HP Proliant Rack servers and OS based configuration; including: Verification of OS kernel compatibility, Update latest controller firmware and Bios, ILO configuration, IP configuration, Post Installation OS hardening.
- 2) Configuration of HP 3800 series Switchs and integration with Cisco Core IP switch with Service Application Vlan which include (NTP, SFTP, SNMP, SMPP, HTTP)
- 3) Labeling and dressing of Rack, Servers and Network Equipment's.
- 4) Documentation management as per client standard documentary policy.

- (III) Project Name: **Revenue Assurance and Fraud Management (RAFM)**
Project Of: **Robi**

Rolls:

- 1) Implementing HP rack mount proliant servers; Bonding, ILO and IP configuration.
- 2) Installing Windows, Linux & HP-UX operating system.
- 3) HP 3PAR Storage solution for shared files and backups. Cluster and Multipath configuration, Creation of LUN and mapping to server.
- 4) HP Fixed Port L3 Switch configuration. Implementation and test of fiber backbone, created documentation Confirming VLAN setup parameters and testing connectivity.
- 5) Upgrading software and Firmware of the devices (server, storage, SAN switch etc)

(IV) Project Name: **MFS Middleware**
Project Of: **Banglalink**

Rolls:

- 1) Site survey and sketch LAN diagram with Microsoft VISIO
- 2) All kind of Hardware and Software base solution for HP DL380 Gen8 servers including, Verification of OS kernel compatibility, Update latest controller firmware and Bios, ILO configuration, Bonding and IP configuration.
- 3) RHEL Cluster and Multipath configuration for Storage server.
- 4) Post installation tuning of OS for Application servers.
- 5) Planning and implementing hp insight remote support tool.

(V) Project Name: **Implementation of Central Data Center and Disaster Recovery**
Project Of: **Jamuna Bank**

Rolls:

- 1) DC and DR sites survey and sketch LAN and SAN design diagram.
- 2) Implementation and configuration of HPE Integrity UNIX Server, Proliant DL380 G9 server, 3PAR StoreServ 8200 Storage, MSL2024 Tape Library and HPE SN3000B FC SAN Switch.
- 3) Installation of HPE-UX operating system, Red Hat 7, HPE Data Protector Backup Software with backup planning.
- 4) RHEL Cluster configuration, SAN fabric zoning, DC to DR data replication, Creation LUN and mapping servers with 3PAR StoreServ.
- 5) Active-Passive bonding configuration of LAN interfaces, Configuration of ILO, NTP, Yum.
- 6) Upgrading software and Firmware of the devices (Server, Storage, SAN switch) with Verification of OS kernel.

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(2)

Jr. Engineer - Technical Support

(15th December, 2013- 28th February, 2015)

Banglalion Communications Ltd.

Silver Tower (8th Floor), 52 Gulshan Avenue, Circle-1, Dhaka.

Duties/Responsibilities:

- 1) Configure and troubleshooting Wimax and Wi-fi embedded CPEs, Real IP based shootout.
- 2) Collaborating with concern department like NOC, Core, IPCore for customer complain resolution.
- 3) Design, implementation and maintenance of LAN, WAN, and other networking deployment within corporate office.
- 4) Fiber client's trouble shootout, ATM Booth trouble shootout, solving any query related TCP/IP, Configuring & trouble shooting of different services like Web, FTP.
- 5) Test for faulty devices to find root cause of malfunction. Able to investigate and solve network, hardware & software problems.
- 6) Worked with CPE Vendors like AWB, ZTE, Green Packet and Airstream.
- 7) Routinely configured security devices such as routers, firewalls, Proxies etc.

Technical Skill

Server Architecture:

1. Hands on experience on rack, tower and blade server in enterprise level.
2. Familiar with the configuration, loading software on the HP Proliant server and well as performance tuning of the blades.
3. Planning and configuring blades switch and blade fiber module to connect the blade servers with external LAN and SAN.
4. Calculating Power consumption of all type of HP servers with all accessories.

Storage Solution:

1. Planning and sizing the storage solution according to the customer needs.
2. Working experience on HP XP, EVA, MSA storages.
3. Technical maintenance, operational management, tuning and trouble shooting of storage architect and technologies

Backup and Recovery:

1. Planning and sizing the backup solution according to the backup window.
2. Designing and implementing LAN-free and SAN-free backup solution according to the requirements.
3. Working experience on HP data protector backup software and various backup devices (DAT/DDS, DLT, LTO and Tape Libraries etc).

Operating System Familiarity:

1. Very good knowledge & well experience on: Windows 2003/2008/2012 server, Linux and HP-UX.
2. Installing and maintaining network teaming, Active directory, DHCP, DNS and FTP on windows server.

Virtualization

1. Installing and configuring ESXi server version 4, 5 and 6.
2. Installing, configuring and managing virtual infrastructure and virtual center.
3. Manage VM's using VMware vCenter and Web access.

Networking

1. Working experience on CISCO, HP, Extreme rack mount and blade switches.
2. Interfaces: Ethernet, Fiber Channel (FC), FDDI, ISDN.
3. Protocols: TCP/IP, PPP, RADIUS, DNS, LDAP, SSH, SMTP, POP3, IMAP4, NNTP, HTTP, SNMP, NetBEUI/NetBIOS.
4. Applications: Router, Switches, Access Server, Firewall, Proxies, Web Serve

Miscellaneous:

1. Troubleshooting on site HP product with the help of HP remote L1, L2, L3, Lab and firmware engineer team.
2. Have working experience on Microsoft Word, Excel, PowerPoint and VISIO.
3. Highly motivated, dependable troubleshooter and problem-solver.
4. Customer-focused performer, committed to quality in every task – from personal interaction with coworkers and users to ensure high level of service.
5. Valued contributor who performs confidently and effectively under pressure and thrives on challenge.
6. Excellent communication capabilities of verbal, interpreting and writing in both English & Bengali.
7. Honest, transparent, self-confident and self-motivated.

Education

<i>Name of Exam</i>	<i>Board / University</i>	<i>GPA / CGPA</i>	<i>Year of Passing</i>
S.S.C (Science)	Barisal	4.75	2006
H.S.C (Science)	Barisal	4.30	2008
BSc (Electrical & Electronic Engineering)	American International University-Bangladesh	3.03 out of 4.00	Spring, 2013

Personal Detail

Name: Golam Mortuza Zishan.
Father's Name: Abdul Motaleb Mallik.
Mother's Name: Masuda Begum.
Religion: Islam.
Nationality: Bangladeshi by birth.
Date of Birth: 30th July, 1991
Phone (Personal): 01719-018000
Phone (Home): 01717-863347
Email: www.zmortuza@gmail.com
Permanent Address: "Masuda Monjil"
South Sagardi Road, Barisal Sadar, Barisal

Present Address: House#3, Road#5, Kaderabad Housing, Mohammadpur, Dhaka.

References

1.
Md. Aminul Hoque
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Smart Technologies (BD) Ltd
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2.
Ahamed Khalid Hassan
Sr. Manager
IT Division, Head Office.
Prime Bank Limited.
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CERTIFICATION:

I, the undersigned, certify that CV correctly describes myself, my qualifications, and my experience. I also understand that any willful mis-statement described herein may lead to my disqualification or dismissal.

Signature	
Date of Signing	20 / 05 / 2018