Jahid Hasan Shubho

IT Professional, System Administrator

Highly organized and highly self-motivated IT Systems Administrator with 4 years of experience in the IT and Telecommunication domain. I enjoy building and maintaining a robust Information Systems, love to see technology be successfully implemented in a way that benefits the organization the only way that great solutions can.

✉ jahid.shubho@gmail.com

📍 Dhaka, Bangladesh

📱 01855222388

🔗 linkedin.com/in/jahid-hasan-shubho-0126b6188

WORK EXPERIENCE

Analyst(SP), End User Service, Platform Planning & Management
Robi Axiata Limited

03/2021 - Present   *Dhaka*
Robi Corporate Office 53 Gulshan South Avenue Gulshan-1
Achievements/Tasks

- Team building and leading
- System Administrator
- IT Operation Management
- IT Platform Management

Contact : +8801819210916 - Line Manager: Palash Kumar Ghosh

Sr. Service Engineer
Smart Technologies (BD) Ltd, (1000fix)

06/2020 - 02/2021   *Dhaka*
Begum Rokeya Sarani, Mirpur Shewrapara, Mirpur
Achievements/Tasks

- Corporate Client Management
- QC Management
- Level 2 Engineer

Information Technology - Executive
Searchlite Communications Limited

12/2018 - 05/2020
House # 42 Road # 3/C , Nikunja-01, Khilkhet
Achievements/Tasks

- IT System Management
- Network Management
- 3rd Party HR management

Apprentice (Customer Experience - MO)
Robi Axiata Limited

05/2012 - 01/2014
Mascot Plaza, Sonargaon janapath , Uttara , Dhaka

EDUCATION

Executive Master of Business Administration (EMBA)
American International University Bangladesh

09/2023 - Present   *Dhaka*

Electrical & Electronics Engineering
American International University Bangladesh

12/2011 - 07/2017   *Dhaka*

SKILLS

Microsoft Azure Cloud Administration

Cisco Network Administration

AWS Cloud Administration

Microsoft Exchange Administration

Office 365 administration

Active Directory System administration

Operation Management

Enterprise Collaboration & Communication

CERTIFICATES

Azure Administrator Associate (12/2023 - Present)
Microsoft

Cisco Certified Network Associate (CCNA)
 (12/2023 - Present)
CISCO System

AWS Certified Cloud Practitioner (12/2023 - Present)
Amazon Web Services

LANGUAGES

English
Professional Working Proficiency

Bangali
Native or Bilingual Proficiency

INTERESTS

Enterprise Cyber Security   IT Auditing

IT Infrastructure Management