

## Dipaly Rani Saha

B.Sc Engineer (CSE)

Phone: 01515211290

Mail ID: [sahadipaly@gmail.com](mailto:sahadipaly@gmail.com)

Mailing Address: House: 371, Community Center Road, East Nakhhalpara, Tejgaon, Dhaka.



### Career Objective:

To associate with a vibrant organization to fully utilize my knowledge, skills and contribute to the overall growth of the organization.

### WORK EXPERIENCE:

#### **EXPERIENCE 01:**

Company Name: Mango Tele Services

Position: Network Engineer, Technology Department

Duration: 24th Dec 2023 – 30th Jan 2024

Address: Police plaza, concord tower, Gulshan-1

#### **EXPERIENCE 02:**

Company Name: Ranks ITT Limited

Position: Asst. Network Engineer, Technology Department

Duration: 23rd May 2022 – 30th Nov 2023

Address: Rangs Bhaban (Level 5), 117/A, Bijay Sarani, Bir Uttam Ziaur Rahman Rd, Dhaka 1215

#### **RESPONSIBILITIES:**

- Core and Customer Network Troubleshooting.
- Monitor Core Network and Configuration (Nagios, Cacti).
- JUNIPER, CISCO Router access and checking.
- L2, L3, VLAN's checking.
- Configure and Troubleshoot Routers, Switches etc.
- Provide first-level and second-level support to customers.
- Communication with customers via calls and emails.

#### **EXPERIENCE 03:**

**Customer Executive Officer**- (April 11<sup>th</sup> 2018 – August 2<sup>nd</sup> 2018) – City Bank

#### **EXPERIENCE 04:**

**Teaching Assistance**- (January 20th, 2016 – April 18th, 2016) – American International University - Bangladesh (AIUB).

### Educational Qualification:

- **Course Name: Bachelor of Computer Science and Engineering (CSE)**  
Institute Name: American International University-Bangladesh (AIUB)  
Result: **CGPA 3.23 / 4.0**  
Year: Sep'12 to Nov'16
- **Course Name: Higher Secondary School Certificate (HSC)**  
Institute Name: Govt. B.M.C Women's College, Naogaon  
Result: **CGPA 4.00/5.00**  
Group: Science  
Year: 2011
- **Course Name: Secondary School Certificate (SSC)**  
Institute Name: Chanchkoir Nazim Uddin High School  
Result: **CGPA 4.38/5.00**  
Group: Science  
Year: 2008

### Professional Course:

- Completed CCNA (Cisco Certified Network Associate) course in AIUB and completed the vendor. Cisco ID No. CSC014074997
- Completed Fortinet NSE4 (Network Security Professional) course in AIUB and completed the vendor. Fortinet ID: FORT094197
- Completed MTCNA Course in AIUB

**Key SKILLS:**

- Access: Routers, Switch, OLT etc.
- System Services: IP Addressing, Subnetting, TCP/IP, and Topology.
- Tools and Software: CISCO Packet Tracer, Firewall.
- Operating System: Windows
- Other Expertise: Routing, Switching, Fiber, and Technology Support.

**Communication skills**

- Customer Service Experience
- Excellent Team Member
- Adapts Quickly to Change

**Language Skills:**

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	Medium

**Personal Information:**

Father's Name: Sawpon Kumar Saha

Mother's Name: Bondona Rani Saha

Date of Birth: August 14, 1993

Gender: Female

Marital Status: Single

Nationality: Bangladeshi

Religion: Hindu

Permanent Address: Gopal Chandra Saha, Dhanhata Bottala Post: Chanchkoir, Thana: Gurudaspur, Dist.: Natore

Current Location: Dhaka

**References-01**

Name : DR. TABIN HASAN

Organization: American International University Bangladesh.

Designation: Associate Professor

Address : Ka-66/1, Kuratoli Road, Kuril, Khilkhet, Dhaka-1229.

Phone (Off.): 01844115004

E-Mail: [tabin@aiub.edu](mailto:tabin@aiub.edu)

Relation: Academic

**References**

Name: Shahrin Chowdhury

Organization: American International University Bangladesh.

Designation: Assistant Professor

Address: Ka-66/1, Kuratoli Road, Kuril, Khilkhet, Dhaka-1229.

Phone (Off.): 01844115004

E-Mail: [shahrin@aiub.edu](mailto:shahrin@aiub.edu)

Relation: Academic

