

PERSONAL
INFORMATION



Abdullah al Siam

- House # 46/L/A Maniknagar, Dhaka-1203 , Bangladesh
- +880 1723911046 📞 +880 1670827574 ✉ aitsiam12@gmail.com
- Skype: [siam0711](#)
- LinkedIn: [bd.linkedin.com/in/abdullah-siam-5aa6abb3](#)

Sex Male | Date of birth 27 Sept.1992

WORK EXPERIENCE

January 2021 –
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System Analyst
Trust Solutions Private Limited

Workstation: **Standard Chartered Bank**
Department: Server and infrastructure maintenance
Responsible For:

- To fix all server alerts & check health.
- To upgrade RAM,HDD in windows/linux server.
- Fix all mandatory patch updates and necessary versions to meet compliance.
- To create vmware and upgrade versions.
- To check all ATM machines status,vulnerability and give related solutions.
- To update ATM machine templates sequentially. Backup data & upgrades require version.
- Check Hardware & Network related issues also.

July 2019 –
December 2020

System Analyst
Trust Solutions Private Limited

Workstation: **Standard Chartered Bank**
Department: End User Support- Desktop-Infra
Responsible For:

- Build all Desktop & Laptop to Windows 10 through SCCM with all Data backup & meet compliance.
- Fix all windows patch update and necessary software versions to meet compliance.
- Fluently working on Microsoft Office related Product, such as Outlook,Excel, Word.
- Give Software related technical support to users remotely. Such as printer/scanner setup. VPN related issues.
- Check Hardware & Network related issues also.

October 2017 –
May 2019

IT Executive
Eagle Ridge Engineering

Department: IT

Responsible For:

- Manage all Projects Data
- Fluently working on Microsoft Office Product
- WordPress Website Development

February 2017 –
May 2017

Intern
ASA (Association for Social Advancement)

Department: IT

Responsible For:

- Fix bugs and Add new features in existing Projects.
- Create New Projects Plans. Collect requirements, Design and develop based on organization requirements.
- Keep update of work History at JIRA

EDUCATION

2012 – 2017

BSc –Bachelor Of computer Science and Engineering
American International University-Bangladesh

- Completed **142** credit
- Grade point: **2.75** out of **4**
- Completed all the courses

2012

HSC – Higher Secondary Certificate
Pallabi College

- GPA: **3.4** out of **5**

2007

SSC – Secondary School Certificate
Motijheel Model High School & College

- GPA: **4.56** out of **5**

TECHNICAL SKILLS

- Good knowledge in Desktop, server & ATM maintenance. Such as, requirements gathering, Analysis and fix end user solutions.
- Good Knowledge in Microsoft office related products.
- Enthusiastic, knowledge-hungry, self-starter, eager to meet challenges and quickly assimilate newest and latest technologies, skills, concepts, and ideas.
- Mental strength to handle complex situations and customer requests.
- Quick learner who can rapidly master all aspects of a job with limited training.

COMPUTER SKILLS

Server	HPE SAN, DELL PowerEdge R640,R260
ATM	NCR,Wincor,CRM
Web Technology	HTML, CSS , JavaScript, Bootstrap ,Angular(Beginner)
Database	MS SQL Server, MySQL
Operating System	Windows XP 7/8/8.1/10 , Linux
Networking	Basic knowledge on TCP/IP, Networking
Interest	Networking,Server and infrastructure maintenance, Give technical support to users.

REFERENCE

Sayed Emran Meher	Khondoker Mohammad Asif Iqbal
Officer (IT),	Senior Software Engineer,
EXIM BANK	ASA, ICT Division
Plot # 37, Road # 45 & 90, Delta Life Tower, Gulshan Circle-2, Dhaka 1212	ASA Tower, 23/3, Bir Uttam ANM Nuruzzaman Sharak, Shyamoli, Dhaka, Bangladesh
Contact: +880 1811442491	Contact: +880 1676 913 494
Email: emran.mcpd@live.com	Email: adhar_eu@yahoo.com