

# JOGESH, HILLOL SARKER

Address: Flat 3B, House 68, Road 14, Block F, Bashundhara Residential Area, Dhaka 1229.  
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## **Career Objective:**

Seeking a position in life to utilize my skills and abilities and achieve professional growth while being resourceful, innovative and flexible. To add valuable assets to your esteemed organization as an active member.

## **Career Summary:**

- \* B.Sc Degree in Computer Science and Engineering from American International University - Bangladesh (AIUB).
- \* 4+ years of experience in IT and Telecommunication sectors.
- \* Passed Red Hat Certified System Administrator (RHCSA) vendor exam.
- \* Completed CCNA.
- \* Presently Working on Oracle Database, MySQL, MS SQL, Database designing, Red Hat Linux and Networking.

## **Employment History:**

**Total Year of Experience : 4.8 Year(s)**

### **1. Senior Executive ( March 1, 2019 - Continuing)**

#### **HRC Technologies Limited**

Company Location: Khaja Tower, 7th Floor 95 Mohakhali C/A Dhaka 1212, Bangladesh  
Department: IT & Billing

#### **Duties/Responsibilities:**

1. Manage and giving direction to the vendor regarding billing issues for any operation level dispute.
2. Write, maintain & debug Oracle queries, stored procedures, views, packages, etc.
3. Administration of the following NRT (Near Real Time) billing solutions.
  - > ASCADE convergence Billing solution by CSG Inc.
  - > iTel Billing solution by REVE systems.
  - > univerge billing solution by spectrum
4. Generate different analytical report for management to show the current and future projection of revenue.
5. Traffic Analysis and Call Matching for resolution of any dispute issue.
6. Monitor Oracle MetaSolv Mediation & Oracle Communications Billing and Revenue Management (OBRM) system on a regular basis to ensure correct rating and data availability for BTRC (Bangladesh Telecommunications Regulatory Commission) And other on demand reports for the ANS/IGW operators.
7. Monitor suspended/Rejected CDRs and taking action if required.
8. For faster & multi-dimensional reporting; implemented reporting server where used Oracle BI Discoverer as a reporting tools.
9. Monitor & consult with the vendor for any kind of problem to ensure successful completion of monthly ETL process.
10. Perform various Oracle billing data verification and Preparing monthly invoices for ANS Operator/IGW/IPTSPs upon successful matching for all data.
11. Generating Monthly Reports for all Operators
12. Resolved disputes raised by the operators using step-by-step CDR matching method (if required).
13. Preparing for all Type of BTRC Reports (Weekly & Monthly).

## **2. Executive ( September 1, 2015 - February 28, 2019)**

### **HRC Technologies Limited**

Company Location : Khaja Tower, 7th Floor 95 Mohakhali C/A Dhaka 1212, Bangladesh

Department: IT & BILLING

#### **Duties/Responsibilities:**

1. Manage and giving direction to the vendor regarding billing issues for any operation level dispute.
2. Write, maintain & debug Oracle queries, stored procedures, views, packages, etc.
3. Administration of the following NRT (Near Real Time) billing solutions.
  - > ASCADE convergence Billing solution by CSG Inc.
  - > iTel Billing solution by REVE systems.
  - > univerge billing solution by spectrum
4. Generate different analytical report for management to show the current and future projection of revenue.
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9. Monitor & consult with the vendor for any kind of problem to ensure successful completion of monthly ETL process.
10. Perform various Oracle billing data verification and Preparing monthly invoices for ANS Operator/IGW/IPTSPs upon successful matching for all data.
11. Generating Monthly Reports for all Operators
12. Resolved disputes raised by the operators using step-by-step CDR matching method (if required).
13. Preparing for all Type of BTRC Reports (Weekly & Monthly).

## **3. Officer IT ( January 1, 2015 - August 31, 2015)**

### **Yes Private Limited**

Company Location : Flat # B2, House # 211, Road # 03, Block # B, Bashundhara R/A, Bashundhara, Dhaka 1229

Department: IT

#### **Duties/Responsibilities:**

1. Installing and configuring computer hardware, software, systems, networks, printers and scanners
2. Planning and undertaking scheduled maintenance upgrades
3. Contact to clients and computer users to determine the nature of problems
4. Responding to breakdowns investigating, diagnosing and solving computer software and hardware faults
5. Repairing equipment and replacing parts
  - supervising junior engineering and technical staff
  - agreeing timescales
6. Obtaining replacement or specialist components, fixtures or fittings
7. Checking computer equipment for electrical safety
8. Maintaining records of software licences
  - managing stocks of equipment, consumables and other supplies.
9. Shift and on-call work may be required, particularly where computing equipment is in continual 24-hour operation

## **4. Intern ( August 1, 2014 - December 31, 2014)**

### **BN IT Solutions**

Company Location : Matikata Dhaka

Department: Web Development

#### **Duties/Responsibilities:**

Web Service.

**Academic Qualification:**

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
BSc In Computer Science and Engineering	Computer Science & Engineering	American International University Bangladesh	CGPA:3.1 out of 4	2014	4 years
HSC	Science	Agricultural University College,Mymensingh	CGPA:3.6 out of 5	2011	2 Years
SSC	Science	Mymensingh Laboratory high School, Mymensingh	CGPA:4.88 out of 5	2007	10

**Training Summary:**

Training Title	Topic	Institute	Country	Location	Year	Duration
Cisco Certified Network Associate Routing & Switching (CCNA)		Linux Pathshala	Bangladesh	Banani Dhaka.	2017	6 Months

**Professional Qualification:**

Certification	Institute	Location	From	To
Red Hat Certified System Administrator - RHCSA	Linux Pathshala	International.	February 3, 2017	October 5, 2017
Mymensingh Shilpokola Acadamy 4-year music course certificate	Mymensingh Shilpokola Acadamy.	Mymensingh	January 1, 2004	January 1, 2009

**Career and Application Information:**

Looking For	: Mid Level Job
Available For	: Full Time
Present Salary	: Tk. 35000
Expected Salary	: Tk. 45000
Preferred Job Category	: Engineer/Architect, IT/Telecommunication
Preferred District	: Anywhere in Bangladesh.
Preferred Country	: Australia, Canada, Egypt, Finland, France, India, New Zealand, United Arab Emirates, United Kingdom, United States
Preferred Organization Types	: Banks, Telecommunication, Computer Hardware/Network Companies, Multinational Companies, Real Estate, Battery/ Storage cell, Web Media/Blog, Cellular Phone Operator, Healthcare/Lifestyle product

**Specialization:**

Fields of Specialization	Description
<ul style="list-style-type: none"> <li>• Linux</li> <li>• MS SQL Server</li> <li>• MS Word/ Excel/ PowerPoint/ OneNote</li> <li>• MySQL</li> <li>• Oracle</li> <li>• Web Services</li> </ul>	Networking

**Language Proficiency:**

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	High

**Personal Details :**

Father's Name : HIRENDRA CHANDRA SARKER  
Mother's Name : CHANDANA CHUDHURY  
Date of Birth : December 9, 1992  
Gender : Male  
Marital Status : Married  
Nationality : Bangladeshi  
National Id No. : 19926125203000030  
Religion : Hindu  
Permanent Address : Bishkha, Tarakanda, 2200, Mymensingh 2200  
Current Location : Dhaka

**Reference (s):****Reference: 01**

Name : MD. Anisuzzaman  
Organization : Getco Telecommunications Limited  
Designation : Assistant General Manager (Head of IT & Billing)  
Address : Uttara  
Phone (Off.) : 01755521625  
E-Mail : anis@getco-telecom.com  
Relation : Professional

**Reference: 02**

Mazida Yasmin  
Yes Private Limited  
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Professional