

# Md. Anik Chowdhury



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## Career Objective:

Having relentless work ethics, principle, eagerness to learn and tremendous enthusiasm for technology, I aspire to be a part of an organization where I can fully utilize my skills as a Computer Engineer and relevant technological knowledge to make a significant contribution to the betterment of the employer as well as make a sound position in corporate world and work enthusiastically in team with devotion, hard work and perseverance.

## Career Summary:

A Graduate Computer Engineer with over 1.7 years of professional experience in Networking, Configuration and Maintenance of networking tools and equipment's, designing network infrastructure project, Capable of maintaining strong and positive professional relationship with both superiors and subordinates.

## Professional Experience:

**Position:** Assistant System Engineer

Department: System & Support

Organization Name: Amber IT Limited

Active: 10th February 2019 – Continuing

## Responsibility:

Installing, configure, implementation and maintenance of networking devices like Mikrotik, CISCO router, switch, firewall, access point and diagnose problem.

Ensure technical support to clients according to online ticketing system.

Provides support to clients by answering questions, replying emails, providing information, making referrals, and assuring appropriate follow up.

Provide onsite physical support if needed and MAC binding in router to register new devices of clients with the network.

Network performance monitoring and reporting. Monitor all the problems of ISP with monitoring tools such as KS-Soft Host Monitor, Nagios, SNMP, cacti and MRTG etc. Take immediate action while anything goes down or seems abnormal.

Logical portion of the handover of home connectivity ensuring proper bandwidth with QOS.

Maintain daily work report on report tracking system.

Corresponds with IIG(BDHUB) for bandwidth, latency or site access related issue.

Other responsibility provided by management time to time.

**Position:** Assistant Network Engineer

Department: Network Operations Center (NOC)

Organization Name: Paradise Technologies Ltd (ISP)

Active: 11th May 2018 – 09th February 2019

### **Responsibility:**

Monitoring all the clients & Maintenance of network monitoring tools.

Configure & Implementation all the Mikrotik and Cisco devices.

If causes any faults as soon as possible take necessary steps about this fault.

Keeping touch all the clients and connected ISP and LISP.

Always maintain communication with ITC.

Well known about OLT (GPON & EPON) Technologies.

Ensuring Support to Client over Phone or Physical presence or by E-mail processing.

### **Training Summary:**

- Training: Cisco Certified Network Associate (CCNA)
- Training: MikroTik Certified Network Associate (MTCNA)
- Training: Microsoft Certified Solutions Associate (MCSA)-Windows Server 2016
- Training: Cybersecurity Essentials & Database SQL
- Training: Graphics Design

### **Professional Certificate:**

- Certificate as a Cisco Certified Network Associate (CCNA).  
CISCO ID: CSC013371095  
Registration ID: 355101912
- Certificate as a Mikrotik Certified Network Associate (MTCNA) course.
- Certificate as a Microsoft Certified Solutions Associate (MCSA)-Windows Server 2016
- Certificate as a Cybersecurity Essentials.
- Certificate as a Diploma in Graphics Design course.

### **Technical Expertise**

**CISCO:** Routing Protocol such Static, RIP, EIGRP, OSPF, BGP, VLAN, VTP, STP, ACL, Dynamic NAT, Static NAT, Remote VPN, Site to Site VPN, DHCP, Port Forwarding, Inter-VLAN Routing.

**Mikrotik Router:** Routing Protocol such Static, RIP, OSPF, BGP, NAT, Port forwarding, DHCP, BW Management, User Management, Firewall, Proxy Server, L2 VPN, IP Sec VPN, IPIP Tunnel.

**Microsoft:** Windows Server, Active Directory, DNS, DHCP, Group Policy.

## Academic Qualification:

Exam Title	Subject/Major	Institution	Result	Passing Year	Duration
Masters in Information Technology	Information Technology	Jahangirnagar University	3.09 (Out of 4.00)	Running	01 Yr
Bachelor of Science (B.Sc)	Computer Engineering (Major in Communication Engineering)	American International University Bangladesh (AIUB)	3.30 (Out of 4.00)	2018	04 Yr
HSC	Science	Milestone College	4.50 (Out of 5.00)	2013	02 Yr
SSC	Science	Uttara High School & College	4.69 (Out of 5.00)	2011	02 Yr

## Personal Information:

Father's Name : Md. Luthfur Rahman  
Mother's Name : Late Nihara Rahman  
Date of Birth : 20 April, 1996  
Religion : Islam  
Marital Status : Unmarried  
Nationality : Bangladeshi  
Blood Group : O+ve

## Reference:

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I am sure that, I declare the information I have given here is true, correct and complete to the best of my knowledge.



Anik Chowdhury