

SHAHED AHMED SMAROK

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House No: GP GA 3/2 Mohakhali, Amtoli Dhaka



## Objective

Looking for a challenging job opportunity as a Support Executive in organizational environment where I can apply my knowledge to develop my professional experience.

## Experience

- February 2020 – May 2020* : Internship as a Teaching Assistant in American International University– Bangladesh.
- June 2020 – October 2020* : Internship as a Technical Support Engineer in Infolink Ltd.
- November 2020 – November 2021* : Backend Support Engineer in Race Online Ltd.
- December 2021 – Running* : Tech Ops. Engineer in ADN Diginet.

## Academic Details

Degree	Institution	Year	Result
BSc. In CSE	American International University- Bangladesh	2020	3.65
HSC	Agrani School and College, Rajshashi	2015	4.00
SSC	Alamdanga Govt. Pilot Boys High School	2013	4.56

## Certification Courses

- CCNA Routing & Switching by CISCO (2020)
- AWS Certified Solutions Architect Associate (Running)
- MIKROTIK Basic to Advanced (Running)
- Introduction to Cybersecurity by Cisco (2020)
- Google IT Support by Google in Coursera (2020)

## Technical Skills

- **Learner with an attitude to make a good career in Networking**
  - Undertaking CCNA Professional training from AIUB continuing Education center.
  - Configuration and Troubleshooting.
  - Configuration of routing protocols
  - Implementing LAN and WAN connections using switches and routers.
  - Knowledge of IPsec VPN.
  - Setup of layer 2, layer 3 switching.

- Basic knowledge of OLT, ONU configuration & Basic troubleshoot.
  - Mikrotik Configuration & Basic troubleshoot.
- Programming Languages: C, C++, Assembly Language, Java, C#
  - Web Development: HTML, CSS, PHP
  - Database: MSSQL, MySQL
  - Basic Knowledge in Domain, Hosting, Bulk SMS system, Voice SMS system and email management.
  - Intermediate Knowledge of Linux OS, Windows Operations.

## Extra-Curricular Activities

- Participated in organizational activities for AIUB SHOMOY Club
- Member of AIUB IEEE Student Branch
- Member of LIGHTER YOUTH FOUNDATION
- Workshop On Operational management of FTTX Network
- Participated in a seminar on CYBER CRIME AWARENESS (venue AIUB)
- Organizer of UNYSAB MUN 2017
- Youth Leader of Active Citizens of Bangladesh
- Member of Volunteer of Bangladesh.

## Personal Information

**Father's Name:** MD. KHABIR UDDIN

**Mother's Name:** MST. KHADIJA KHATUN

**Mailing Address:** Miapara, Alamdanga, Chuadanga, Bangladesh

**Blood Group:** B +ve

## Language Proficiency

- **Bangla:** Native
- **English:** Good

## Reference

**Mohd. Tareek-ul-Islam Khan**

Network and System Administrator

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**MD. MANIRUL ISLAM**

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