Address: Mirpur-1, Majar Road,
1st Colony, Dhaka, Bangladesh.
Contact Number: +8801712-453201
Email: sazzadsahoriar@gmail.com

Objectives:

Looking for a challenging role in a reputable organization to utilize my technical, database, and management skills for the growth of the organization as well as to enhance my knowledge about new and emerging trends in the IT sector.

Personal Qualities':

· Public relations & public speaking skill.
· Event management skill.
· Business & professional presentation skill.
· Confident, hardworking, open minded and easy to work in a team.
· Able to work under pressure and analyzing problem.
· Positive attitude.
· Excellent Communication skill to interact individuals at all levels.

Personal Profile:

Nationality: Bangladeshi
Date of **Birth: 25/11/1996**
Language Known: Bangla, English & Hindi
Hobbies: Travelling & Listening Music
NID Number: 3302377407

MD.SAZZAD SAHORIAR BHUIYAN

(MTCNA, RHCSA)

Total Year of Experience: 5 years (On going)

Work Experience's:

✓ **Sr. Executive (IPTSP-Technology Division)**

GETCO Group
GETCO Networks (HRC Technologies Ltd.)
Haque Tower, 11th Floor, 28/D, Mohakhali C/A, Dhaka.
Service Date: 01-05-2025 to **Ongoing**

✓ **Executive (IPTSP-Technology Division)**

GETCO Group
GETCO Networks (HRC Technologies Ltd.)
Haque Tower, 11th Floor, 28/D, Mohakhali C/A, Dhaka.
Service Date: 01-01-2023 to **30-04-2025 (2 years 3 month 29 days)**

✓ **Junior Executive (IPTSP-Technology Division)**

GETCO Group
GETCO Networks (HRC Technologies Ltd.)
Haque Tower, 11th Floor, 28/D, Mohakhali C/A, Dhaka.
Service Date: 18-09-2022 to **31-12-2022 (3 months 13 days)**

Responsibilities' :
- **Soft switch (Reve system / iTel Billing Solution**): Account Create, User Create, Credit Control, CDR, User Access, Bill Adjustments, Customer Invoice Generate etc.
- Provide **CDR report** to Clients, ICX operators as per request.
- Provide number based and reseller-based billing portal access to customers
- **CRM survey** release with communicating with **Sales team** and **customers**.

- Client handle and troubleshooting.
- Customer support over **Phone** with **E-mails o**r, **Physically**.
- Installation, Configuration and troubleshoot of **IP Phones (Soft Phone/ Hard Phone)** and **switch** several models.
- IPT Solution **Network Diagram Design**.
- Customized **Virtualization** Server.
- Install and Configuration of **Linux Based Server machine (Host machine), Asterisk based IP-PABX Server (Issable, Elastix), VMware Installation.**
- Track, diagnose, and troubleshoot any interruptions in the IP telephony network to restore the system in the shortest possible time.
- Management Panel Control **(Customers & Resellers).**
- Report preparation, customer database maintain.
- Attending client meetings and develop proposed solution & **offering IP PBX / Call Center solution** using **IP phones, FXO/FXS/ATA device.**
- Properly and safely diagnosed and resolve the common **hardware and software issues.**
- **ICX-Media Gateway (E1) & SBC** Server Monitoring
- **VOIP** Related New Technology Implementation
- **VICI DIAL Call Centre server** Setup & Troubleshooting
- **Short Code and LTFS** routing, testing and commercial live communication, coordination with Mobile Operator, BTCL, ICX and other IPTSP operators.
- Operating System: **Windows** and **Linux.**
- Installing, Configuration & Maintenance Computers Hardware, Software & Others IT Appliances.

✓ **Assistant Engineer (IT)**

Alook Group Ltd.

Alook Tower: 47/1 Shahid Tajuddin Ahmed Sharani,

Mohakhali, Dhaka.

Responsibilities':

- Installing, Configuration & Maintenance Computers Hardware, Software, Switch, Routers & Others IT Appliances.

Service Date: 03-01-2020 to 31-07-2022 (**2 years 6 months 28 days)**

Professional Training Course's:

- **MikroTik Certified IPv6 Engineer (MTCIPv6E)**
  Vendor: MikroTik
  Institution: AIUB Institute of Continuing Education (**AIUB ICE**)
     Duration: Work-shop (9th June, 2023).

- **MikroTik Certified Network Associate (MTCNA)**
  Vendor: MikroTik
  Institution: AIUB Institute of Continuing Education (**AIUB ICE**)
     (Batch-11)

- **Red Hat Certified System Administrator (RHCSA)**
  Vendor: Red Hat
  Institution: CSL-Training Center (Batch-21)

Educational Qualification's:

B.Sc. in Electrical & Electronic Engineering (EEE)

American International University-Bangladesh (AIUB)
Passing Semester – **Spring 2017-2018**
Graduation Year- **2020**
Results- **2.91** out of **4.00** (American Standard, **94=4.00**)

H.S.C

Cumilla Victoria Govt. College
Passing Year- **2013**
Group- **Science**
Results- **4.50** out of **5.00**

S.S.C

Cumilla Modern High School
Passing Year- **2011**
Group- **Science**
Results- **5.00** out of **5.00**

Academic Qualifications:

- **Project Title:** Smart Irrigation System with Solar and GSM Technology
  Under Supervisor: Mr. Raja Rashedul Hasan
                     Asst. Professor
                     Faculty of Engineering
  Institution: American International University-Bangladesh (AIUB)
  Duration: 2 semesters (October'17 to April'18)

References:

- **Md. Akhteruzzaman**

  Asst. General Manager (AGM)
  Technology Division (IPTSP)
  GETCO Group
  GETCO Networks (HRC Technologies Ltd)
  Mobile Number: 01716-602250

- **Engr. Md. Abdur Rouf**

  Former Superintendent Engineer
  Roads & Highways Department (RHD)
  Former Vice-President
  The Institution of Engineers, Bangladesh-IEB
  Mobile Number: 01713-006996

- **Mr. Raja Rashedul Hasan**

  Asst. Professor
  Faculty of Engineering
  American International University-Bangladesh (AIUB)
  Mobile Number: 01671-657311

I, hereby declare that all the information mentioned above is true.

Md. Sazzad Sahoriar Bhuiyan