

MD. TAMIM HOSSEN SEFAT
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CAREER OBJECTIVE

Looking for a challenging position in a reputable organization to utilize my technical, database, and management skills for the growth of the organization as well as to enhance my knowledge about new and emerging trends in the IT industry.

PROFESSIONAL EXPERIENCE

Assistant Engineer, Customer Support

Triangle Services Limited

Wakil Tower (7th Floor) Ta-131 Badda Link Road, Gulshan-1, Dhaka-1212

October 2022 to Present

Responsibilities/Duties:

Network troubleshooting, WiFi router, AP and LAN configuration & setup, Monitoring core network, User support.

Internship, Computer Science

American International University-Bangladesh

408/1 (Old KA 66/1), Kuratoli, Khilkhet, Dhaka-1229

May 2022 to August 2022

Responsibilities/Duties:

To support faculty members by assisting with learning materials, Addressing student queries, Aiding in research, and Managing course progress and deadlines.

EDUCATIONAL BACKGROUND

BSc in Computer Science & Engineering

American International University-Bangladesh

Faculty of Science & Technology

CGPA: 3.38/4.00, Passing Year: 2022

Higher Secondary Certificate(HSC)

Department: Science

Govt. BM College, Barisal

Passing Year: 2018

Secondary School Certificate(SSC)

Department: Science

Barisal Zilla School, Barisal

Passing Year: 2016

LICENSE AND CERTIFICATION

Cisco Certified Network Associate(CCNA)

AIUB Institute of Continuing Education

From May 2023 to August 2023

PROFESSIONAL SKILLS & LANGUAGE

Language: Fluent in **Bengali** & full working knowledge of **English**.

Technical Skills:

- **Programming Language:** C++, Java, Python.
- **Computer Network:** Ethernet, Switches, Routers, PC, TCP/IP.
- **Web Browser:** Microsoft Edge, Google Chrome, Mozilla Firefox.
- **Operating System:** Windows XP/ 7/ 8/ 10, Linux.
- **Professional Tools:** Microsoft Office, Word/Excel/ PowerPoint.

Professional Skills: Network Troubleshooting, Technical Support, Customer Services.

General Skills: Communication, Teamwork, Leadership, Creative Thinking, Problem Solving.

ACADEMIC PROJECT

Crime Classification from Bengali News Text, Undergraduate Thesis.

Staff & Inventory Management Systems, Object Oriented Programming

Apartment Management Systems, Database Management System

Beautiful Village Scenario Project Report, Computer Graphics

Hospital Management System, Web Technology

Textile Operations Management System, Software Development & Project Management

Developing a Test Plan for a AIUB Bank ATM Systems, Software Quality & Testing

PERSONAL DETAILS

Present Address: Bashundhara Residential Area, Dhaka

Permanent Address: Bashundhara Housing, Rupatali, Barisal

Father's Name: Md. Sorowar Hossen

DOB: 01.01.2000, **Gender:** Male

Mother's Name: Mst. Afroza Begum

Religion: Islam, **Nationality:** Bangladeshi

VOLUNTEERING EXPERIENCE

Volunteer at AIUB Community of Engineering Students

From January 2020 to December 2022

REFERENCE

Mohammad Rasiul Islam

Manager, Operation

Triangle Services Limited

Email: raisul.islam@triangle.com.bd

Phone: +880181-1454191

Md. Hasibul Islam

Junior Lecturer

AIUB Institute of Continuing Education

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