

Anjuman Ara

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Profile

With a degree in the CSE field, I have developed excellent organizational abilities and a knack for adapting to new circumstances and obstacles. As a motivated and dependable individual, I am eager to secure a role in a respected organization's **IT department**. My goal is to leverage my expertise in overseeing and optimizing network infrastructure, implementing security protocols, and delivering technical assistance. Additionally, I thrive under pressure and am dedicated to boosting overall efficiency.



Skills

- Strong knowledge of networking protocols and technologies, including TCP/IP, DNS, DHCP, VPN, VLAN
- Proficient in configuring and managing switches, routers, and other network devices
- Strong technical troubleshooting skills and network monitoring(PRTG, MRTG, Nagios, Cacti)
- Proficient in various operating systems, including Windows and Linux
- Experience with ticketing systems and ability to prioritize tasks effectively
- Familiarity with programming languages such as C++, C, JAVA, C#, MySQL, Oracle
- Excellent customer service, communication and interpersonal skills to work effectively with cross-functional teams
- Ability to work under pressure and handle multiple tasks simultaneously
- Strong problem-solving and analytical skills to identify and resolve complex network issues.



Work Experience

Position	Company	Duration
NOC Engineer	Bangla Trac Communications Limited	November 2022- Current
Technical Support Intern	InfoLink Limited	July 2022- August 2022
Teacher's Assistant Intern	American International University-Bangladesh (AIUB)	March 2021 - June 2021



Education

Bachelor of Science in Computer Science & Engineering (CSE) | 2017-2021

American International University-Bangladesh (AIUB)

CGPA: 3.7

Higher Secondary Certificate (HSC) | 2016

Viqarunnisa Noon School & College Science

group

GPA: 5.00



Training & Certification

Course	Institution	Year
Cisco Certified Network Associate - CCNA	AIUB Institute of Continuing Education (ICE)	2021
Server Administration	UY LAB (Under SEIP)	2022
Mikrotik	CSL training	2023
Digital marketing	SR Dream IT	2022
MikroTik Certified Network Associate (Certified)	CSL training	2023



Reference

<i>Mohammad Monir Hossain</i> Team Lead & Sr. Software Engineer, BacBon Software Dept. BacBon Limited Phone no: 01928571334 Email: monir@bacbonltd.com	<i>Md Sadad Mahamud</i> Lecturer AIUB Institute of Continuing Education Phone no: 01781414560 Email: sadad@aiub.edu
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